

TERMS AND CONDITIONS

Payment Terms: We require a 20% deposit to secure a vehicle for requested date(s) and time(s). Final payment is due 14 days prior to the service date. Reservations made less than 14 days in advance require payment in full at time of booking.

Orders of three (3) or more vehicles for any specific date require a non-refundable deposit.

Overtime charges will apply after the first 15 minutes of prearranged time described on the order confirmation.

Cancellation policy:

1. Local AZ Service and/or Day Trips: Requires a minimum 5-day notice prior to trip receives full refund. Less than 5 days forfeits deposit amount; 48 hours' notice

50% refund of total reservation cost; 24 hours or less no refund will be issued.

2. Multiple day trips(3+days): Full refund of deposit for 30 days or more notice. Less than 30 days no refund of deposit. 10 days or less notice 50% cancellation fee of reservation total; 3 days or less notice no refund will be issued.

Miscellaneous:

3. Divine Bus Charter LLC is not financially responsible for any loss to the customer in the event of mechanical issues including A/C, video, and microphone equipment, flat tire, etc...

Divine Bus Charter LLC will make every effort to arrange for the group to continue as quickly as possible. Divine Bus Charter LLC agrees to provide all vehicles in

clean, safe, and good working order. All drivers will have clean driving records.

4. There is a mandatory \$250.00 deposit required for any charter where alcohol is brought on board or bar stops made. Deposit will be refunded upon completion of

the trip unless there is any damage, spills, bodily fluids, or excessive cleaning required.

5. There is also a mandatory \$250 deposit for bringing food on board. The deposit will be refunded at the end of the trip unless there is damage, a mess, or excessive cleaning required.

6. Drug use and smoking is prohibited by law for any charter. Alcohol consumption is at the discretion of the driver and is not allowed in glass containers. Any fines

will be paid for by the client. The driver has the right to terminate the run at any time without a refund if there is blatant indiscretion on the part of the

client(s) and/ or passenger(s).

Drivers' hours and out of town trips: Federal Department of Transportation safety regulations prohibit drivers to be on duty more than fifteen (15) hours per day, 10 hours of which are for driving (including a 30 minute pre-and post-trip vehicle inspection). The driver must be given eight (8) consecutive hours off before he/she may resume his/her duties.

Divine Bus Charter LLC requires that all driver accommodations include on-site parking for the vehicle(s) at the same location

where the driver(s) will be staying. To ensure this requirement is met, Divine Bus Charter LLC will manage all hotel bookings for our drivers.

This allows us to confirm that appropriate and secure parking is available for our vehicles. Any alternate parking arrangements are subject solely to the discretion of Divine Bus Charter LLC.

Customers are responsible for all fees related to parking, including but not limited to: parking fees, entrance fees, tolls, and any other associated charges.

Prohibited items: (A). Decorations, (B) Smoking (C) Glass Containers or Kegs (D) Golf Shoes, ski boots, or other shoes with spikes (unless stored & not

worn (E) fuel containers (F) FireArms, explosives, and fireworks(Federal law)

Fuel Surcharge: We reserve the right to add a fuel surcharge if the price of fuel increases above \$3.00 per gallon.

Clause in case of Force Majeure Ex.: The performance of this agreement by either party is subject to acts of God, war, governmental authority, disaster,

strikes, civil disorder within 20 miles of the Hotel or airport, curtailment of transportation facilities, preventing at least 50% or more of Group's attendees from attending, or any other emergency making it illegal or impossible to provide the services or to hold the meeting this contract may

be terminated without a cancellation charge for any of the above reasons by written notice from one party to the other. Divine Bus Charter LLC agrees to indemnify and hold Client harmless against all claims, losses, or damages to person or property, including reasonable attorney's fees,

expenses, and costs, arising out of its performance of this Agreement. The prevailing party in any claim or action brought pursuant to this

Agreement shall be entitled to recover from the non-prevailing party its reasonable costs, expenses and attorney's fees incurred therein.

Lost Items: Divine Bus Charter LLC will not be held responsible for any item left in a vehicle at any time, it is the group's responsibility for their personal

items. Any found items will be happily returned at your expense.

PLEASE SIGN AND RETURN TO CONFIRM YOUR TRIP. PRICE IS BASED ON TIME OR MILES GIVEN WHEN ORDERED AND FINAL COST

MAY BE ADJUSTED ACCORDINGLY.

Please check all DATES & TIMES along with Pickup and Destination address for ACCURACY.

Customer's Signature

Date

Summer Heat Advisory

From May through early October, Arizona experiences extremely high temperatures. During this time, it is important for clients and passengers to

understand the limitations of charter bus air conditioning systems.

Charter bus A/C systems are designed to cool the interior to approximately 20 degrees below the outside temperature. For example, if the outside temperature is 100°F, the interior of the bus can generally be expected to cool to around 80°F.

Please also consider that:

-The system must compensate for additional body heat generated by all passengers on board.

-Passengers who are medically fragile or sensitive to heat may be at risk during extreme temperatures. It is recommended that group leaders and individual passengers evaluate the risks and determine whether travel should be avoided on particularly hot days.

-To ensure optimal airflow and efficiency, **please do not block or obstruct any air conditioning vents.**

By signing below, we acknowledge these limitations and agree to take all necessary precautions to support the comfort and safety of all passengers.

Client Initials: _____